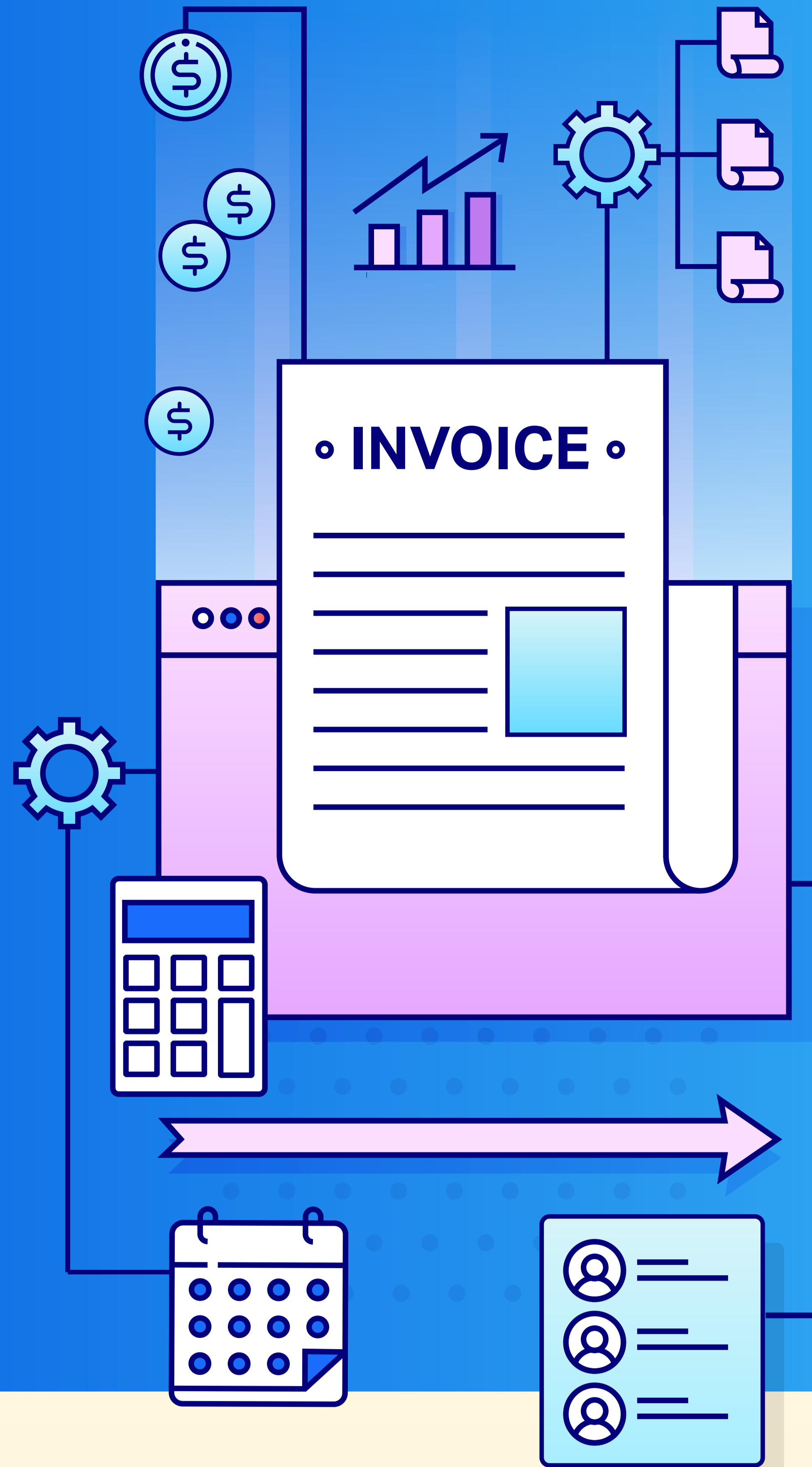


# 6 Tips for Accelerating the Adoption of AP Automation Technology

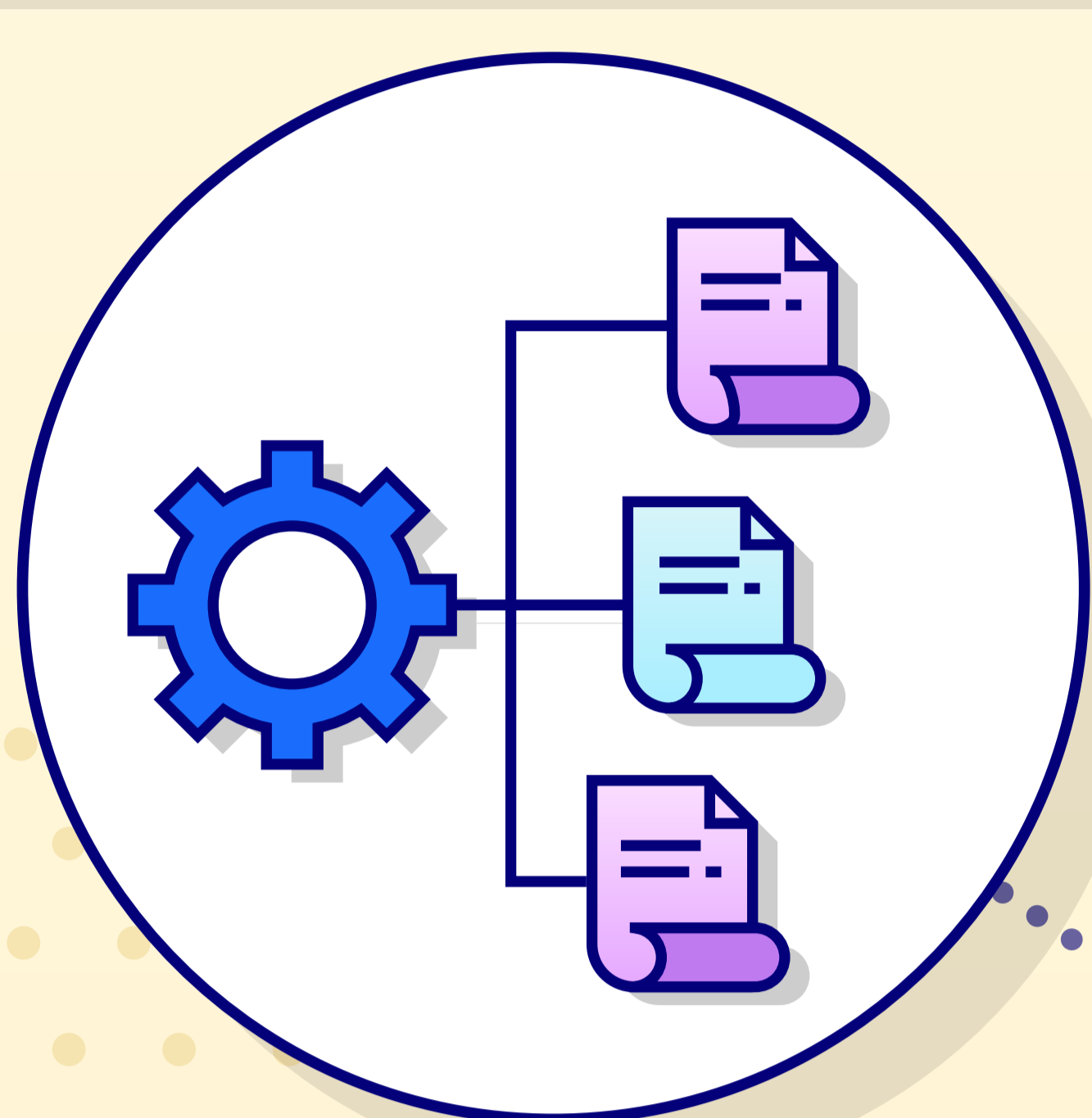
AP automation software helps businesses improve their cash flow.

Greater efficiency within the journey from procurement to payment ensures suppliers are paid on time and allows organizations to maintain customer satisfaction, thus securing revenue growth. Maximize the value of your digital investments by efficiently onboarding your accounts payable (AP) team to begin leveraging automation in their processes.

Guaranteeing returns on digital investments relies heavily on strategic onboarding practices and employee engagement at every step. According to [Gartner](#), the top barrier during a digital transformation is a change-resistant internal culture.



Here are 6 tips to enhance adoption and achieve significant ROI on digital investments:



## 1 Prioritize communication with the AP team

Eliminate uncertainty and create confidence in your decision to automate your AP tasks by emphasizing the “why” – explain why automation is critical and how it will positively impact the organization, beyond the finance function.

## 2 Eliminate employee resistance

Avoid information silos by educating employees before the new tool goes live. Work with a technology provider committed to offering white-glove service through personalized training and support.

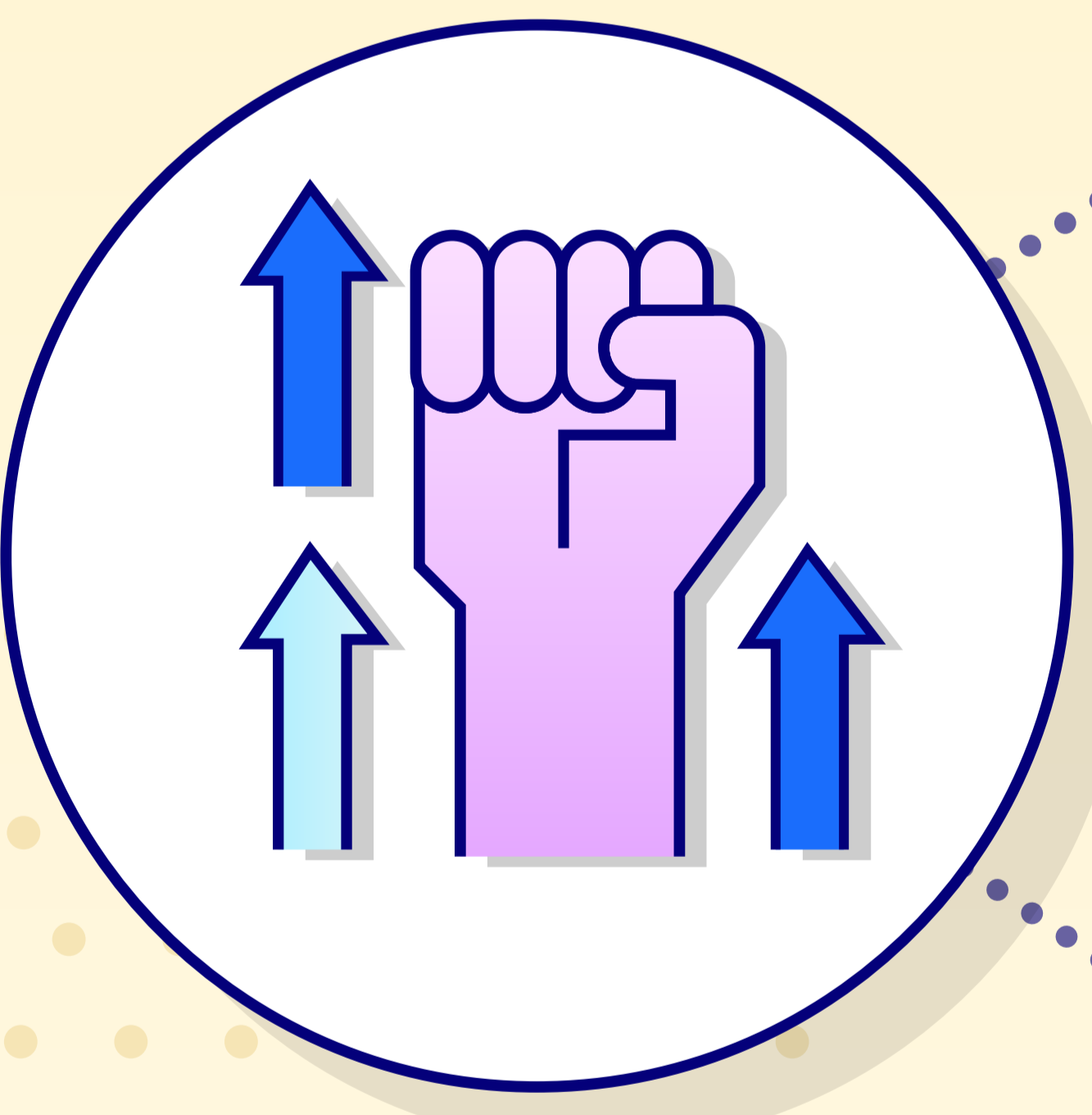


## 3 Offer contextual training to support users

Each team member will need support and training at the level they will use the system. Personalize training based on their role and the features used, as well as learning style.

## 4 Tie digital initiatives to business KPIs

Gauge adoption and success by connecting the project to tangible outcomes. For example, track how quickly employees can use the tool effectively, the total discrepancies found during audits, or how fast invoices can be audited.



## 5 Monitor usage and employee motivation

Gather usage data for insight into the features most widely used, which are underutilized, and where employees are falling off in the process. Adjust training practices as needed and incentivize your team to expand their use of the tool.

## 6 Manage employee feedback

Listening to and implementing your team’s feedback is critical for adoption. Maintain communication with your technology provider and offer recommendations on improvement to be included in their product roadmap.



Talk to your AP Ops to understand their pain points and the complexities of their workflows. Leverage this knowledge to reduce adoption friction for your digital investments.

Be strategic in the AP automation solution you choose and work alongside your AP team to leverage the technology to secure ROI and see immediate improvement in cash flow.



### About OpenEnvoy

OpenEnvoy enables finance teams of all sizes with visibility, automation, and cash flow solutions. To learn more about how OpenEnvoy can help you prevent wasted spend, visit <https://openenvoy.com>. Read more at [Future FinOps](#) or follow [@OpenEnvoy](#) on [Twitter](#) and [LinkedIn](#).